

Horizon Service/Warranty

With our revolutionary Sunrise Express Warranty, 24/7 technical support and exclusive smart card technology, you'll never worry about imager service again



"This revolutionary program provides greater uptime and a total lower cost than traditional on-site service plans. You just plug in the smart card, and the unit is ready to go."

John C. Litchney, MBA, RT, Administrator for The Cleveland Clinic, Department of Regional Radiology



Smart card from imager being replaced contains all of your internal settings such as IP addresses, gamma and contrast ...

Smart card is transferred to replacement imager for instant uptime.

- Sunrise Express Warranty provides a replacement imager if the problem cannot be solved by our 24/7 support team
- All replacement or "swap" imagers arrive with current upgrades and software
- Smart card technology allows for instantaneous feature and configuration information to be installed onto a swap Horizon unit
- First year warranty, service and support is automatically included on all Horizon imagers



Horizon Service and Sunrise Express Warranty



At Codonics, you'll find knowledgeable, solutions-oriented people committed to delivering quality imaging products and outstanding customer service.

Our Horizon imager is designed with the highest standards of quality and reliability in mind. With over 25,000 imager installations worldwide, Codonics has the experience and global reach to provide the service and support you deserve, plus the quality and reliability you demand.

The compact size of Horizon allows for our unique "swap" service, providing greater uptime and a lower total cost than traditional on-site service plans, focusing you on your patients and workflow, not on your diagnostic imager.

Sunrise Express Warranty Advantages		Horizon	Competition
<ul style="list-style-type: none"> All Codonics imagers include first year service Codonics provides 24/7 technical support Service includes <u>all perishable parts</u> and maintenance costs Codonics imagers meet size and weight requirements for express air shipping Unique swap service and smart card technology eliminates the need for on-site service calls and clumsy, time-consuming laptop connections 	Swap Service	First Year Included	not applicable
	Service Contract and Maintenance	\$2,500 per year*	\$7,000 per year**
	Thermal Print Head	Included	\$5,000 (per 30,000 images)
	Filter	not applicable	\$600 4x per yr.
	Optic Module	not applicable	\$4,800 1x per yr.
	Total Cost	\$2,500	\$19,200



1 YEAR SAVINGS = \$16,700
5 YEAR SAVINGS = \$83,500

* If purchased for years 2-5
 ** \$5,000 to \$9,000 industry average

For more information contact Codonics at **800-444-1198** or **440-243-1198** and ask for our Sales or Service Department.

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17991 Englewood Drive
 Middleburg Heights, OH 44130 USA
 (440) 243-1198
 (440) 243-1334 Fax
 Email info@codonics.com
 www.codonics.com